State of Illinois
Illinois Commerce Commission
Customer Credits for Telecommunications Carriers
Code Part 732.30
Quarterly Filing

Sage Telecom, Inc.
for quarter ending December 31, 2005

Out of Service More Than 24 Hours	October	December	December	Totals
A. Total dollar amount of all customer credits paid	$330.91	$268.59	$377.72	$977.22
B. Number of credits issued for repairs - 24 - 48 hours	21	35	33	89
C. Number of credits issued for repairs - 48 - 72 hours	5	9	15	29
D. Number of credits issued for repairs - 72 - 96 hours	6	2	6	14
E. Number of credits issued for repairs - 96 - 120 hours	2	0	2	4
F. Number of credits issued for repairs > 120 hours	1	2	1	4
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	213	259	276	748
H. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Failure to Install Basic Local Exchange Service	October	December	December	Totals
A. Total dollar amount of all customer credits paid	$0.00	$0.00	$0.00	$0.00
B. Number of installations after 5 business days	0	0	0	0
C. Number of installations after 10 business days	0	0	0	0
D. Number of installations after 11 business days	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Missed Appointments	October	December	December	Totals
A. Total dollar amount of all customer credits paid	$0.00	$0.00	$0.00	$0.00
B. Number of customers receiving credits	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

Comments